Chillington
Patient Participation Group



A LOCAL GROUP
FOR PATIENTS OF CHILLINGTON HEALTH CENTRE



HELPING HEALTH
PROMOTING WELLBEING AND HEALTHY LIFESTYLE



FOR EVERYONE
FAMILIES, SINGLES, OLDER ADULTS AND CARERS

NEWSLETTER

What is a PPG?

Every GP practice is required to have a Patient Participation Group (PPG) to provide communication & dialogue between the practice and its patients, and so address the changing needs of the practice community.

Chillington PPG are volunteers who meet regularly with the practice manager and one of the doctors - usually the senior partner, Francis Carnegy. The group discusses the services available, and how changes can be made for the benefit of patients and the practice.

Any Chillington patient - or their carer - can become a member of the PPG. Our roles include:

• being a critical friend to the practice

• advising on the patient perspective

• providing insight into the responsiveness and quality of services

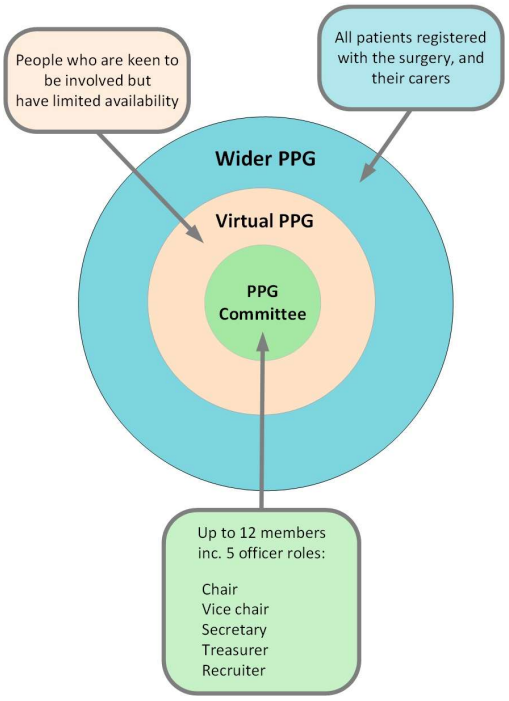
• research into patient views

• communication with patients.

There's a Facebook Group: Chillington Health Centre Patient Participation Group | Facebook that provides a virtual platform if you are interested but don't feel you could commit to meetings in person at the Health Centre. We're aiming to post regularly about health and wellbeing issues relevant to our community.

You may also have met some members of the PPG marshalling at vaccination clinics. We can always use extra help for this, especially in the car park. Or maybe you could help with IT or social media.

Chillington PPG: Structure



Who's in the PPG?

Because this is a new initiative, the current committee are volunteers who haven't been formally elected. This makes it an interim committee, in place until we can hold an Annual General Meeting to formally elect the committee members and officers. A date for the AGM will be announced after our next meeting in November. Anyone who's a Chillington patient - or their carer - is welcome to attend the AGM.

This is a welcoming, inclusive group for everyone. The only requirement is that members should be committed to open, respectful and constructive discussion – this is not a forum for complaints about the practice or discussion of personal health issues. You should always address these directly to the surgery.

If you'd like to join us, or ask us to raise an issue or idea, please contact us at chillingtonhealthcentreppg@outlook.com.

Member profiles

Andie Day *Interim Chair* lives in South Pool. As a Cancer and Palliative Care Nurse with 30 years of experience, she manages a Palliative Care and Cancer Liaison service in the Dartmouth community. Andie also provides virtual support via 'The South Pool Health and Wellbeing group', and moderates the Chillington PPG Facebook group.

Philip Groves *Interim Vice Chair* lives in Chillington and has been involved in patient participation at the Chillington Health Centre for some years. He coordinates the marshals who help at flu and Covid vaccination clinics.

Kim Greening *Interim Recruitment Officer* lives in Stokenham and is in charge of recruiting and inducting new PPG members. She had a career in the NHS as a Nurse, Midwife and Health Visitor, before becoming an academic at Plymouth University's School of Nursing and Midwifery. Kim takes a keen interest in patient education and health literacy.

Sue Gay *Interim Secretary* is from Cotmore. Sue records minutes and writes copy for the PPG. Originally an expert on fossils, she later wrote educational materials for pharmaceutical companies. She has raised a family locally, and runs a holidays business and small holding.

Marianne Bailey is a retired physiotherapist who moved to Chillington a couple of years ago. She volunteers for Kingsbridge and Saltstone Caring, visiting isolated clients in the community. She has designed the PPG logo for us, and looks after the PPG notice board at the surgery.

Peter Breach lives at Widdicombe, a retired executive in industry and finance. He was one of the first users of a home kidney dialysis machine, and this pioneering experience has given him an interest in patient health.

photos to bottom: Andie, Philip, Kim, Sue, Marianne

PPG members









